



# eZIP® Warranty Information

## How long is the eZIP® warranty?

If cared for properly and given basic maintenance, your eZIP® track blind will operate problem free for many years. eZIP® track blinds are backed with a standard 5 year warranty that extends to 10 years when fitted with an eZIP® track blind extruded aluminium pelmet. The warranty applies to defective parts only in normal use and service. Exclusions apply\* Fabric used on eZIP® is covered by the Fabric supplier warranty.

## What exclusions apply?

The following will void the warranty:

- If eZIP® is not properly cared for or not given basic maintenance in line with manufacturer instructions.
- If eZIP® is not used in accordance with its intended design and outside of its recommended applications.
- If eZIP® is installed incorrectly and not in accordance with manufacturer's instructions.
- If the product has been altered, tampered with or damaged by any means.
- If individual components have been used outside of specification or to perform a function not fit for purpose.
- Use of abrasive sponges or solvent type cleaning agents (turps, kerosene, paint thinners) on componentry or Powder Coated surfaces will void the warranty.